## **SUMMER ISSUE 2024**

**Monday – Thursday** Lobby & Drive-thru 9:00am – 4:30pm

> Friday Lobby 9:00am – 4:30pm Drive-thru 9:00am – 5:00pm

**Saturday** Drive-thru 9:00am – noon



# LOCATION

1275 Raymond Road North Battle Creek, MI 49014 (269) 965-1381 Fax: (269) 965-0034 Loan Fax: (269) 965-6558

### grandtrunkcu.com

# HOLIDAY CLOSINGS & SPECIAL HOURS

INDEPENDENCE DAY July 4, 2024 - CLOSED

**LABOR DAY** September 2, 2024 - CLOSED

**COLUMBUS/INDIGENOUS PEOPLES' DAY** October 14, 2024 - CLOSED

#### Manage Cards now!

Enjoy faster access to your account balances and key features like Manage Cards (available in online banking & mobile banking) which allows you to temporarily lock your debit and credit cards if they are lost or stolen. You can download the free app in the Google Play Store or Apple App Store. If you need any assistance, feel free to call or stop by.



#### Dear members,

Grand Trunk (BC) Employees Federal Credit Union wants to give a BIG THANK YOU to those who attended the 79th Annual Meeting & Dinner in April! It was an amazing and fun night to have everyone together to mingle and celebrate. In addition to great conversation, food, and awesome prizes, we enjoyed introducing you to some of the new faces you'll be seeing at the credit union and recognizing the efforts of our entire dedicated staff. We really are the small credit union that equals LARGE FAMILY! We appreciate each and every one of you for choosing us to be the home for all of your financial needs for every generation in the family!

Summer is here... don't let your plans get interrupted, call the credit union for any travel notifications! Please keep in mind that if you are traveling outside of the country you will need to use your VISA® credit card, as the MasterCard® Debit cards do not work internationally.

Be sure to call or stop into your credit union to make sure we have your updated information on file to help keep your cards safe and secure! Our Debit and credit cards have fraud protection services. These services allow us, or the fraud protection department, to contact you after hours as soon as an unusual transaction is detected. SecurLOCK Communication allows fraud alerts to be sent out in real time to our cardholders via texting, email, and phone calls.

Don't forget you can use Manage Cards on our mobile app or in the online banking! Turning your cards on and off is super easy and available 24/7. That way if you lose your card after hours, you can shut your cards off and call us when we open! If you have questions or would like us to walk you through the steps, please call or stop in.

Come see the first phase of our building updates, with our new drive-thru equipment! Later this year we will continue with an interior remodel, updating our facility. Our last remodel was 30 years ago, and we are excited to have a fresh look for our membership. Thank you for your continued support and patience throughout this process.

Your credit union wishes you a fun and safe summer with your family and friends! Thank you for your membership at the credit union where everyone knows your name.

Thank you for your membership,

LuAnn Schott





Your savings are federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. NCUA a U.S. Government Agency.

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## **Congratulations Youth Month Winners!**

Congratulations to our National Credit Union Youth Month winners! Both young members received a \$25 Barnes & Noble gift cards! It's never too early to start your children on the path to financial education and freedom. Did you know you can set up payroll deductions to go directly into your child's account? Ask us about the payroll deduction today!





View our great rates today >

Your Cards, Controlled by You

Temporarily lock your card
Report stolen cards
View your activity





## **Our Mission:**

Grand Trunk (Battle Creek) Employees Federal Credit Union was established in 1945 as a member owned, not for profit cooperative and since then our members have been our number one priority. Our mission has been to generationally build a family-like relationship with each member to create the trust and confidence needed to provide financial education and cover all financial needs.

**BOARD OF DIRECTORS** Larry Gilbert | Chris George | Sue Bess | LuAnn Schott | Neils R. Hopkins | Charles Hoekstra | Dale Decker **SUPERVISORY COMMITTEE** Helen Tupper | Mike Cole | Carolyn Heath